

# Our commitment to your health and safety

*We take your health and comfort seriously. Therefore, we have put in place clear procedures to insure your well-being and happiness with the highest level of service. You will see many of these, but other behind the scenes measures are also taking place, including employee training and additional food handling protocols.*

## Enhanced standards of cleanliness

- We replace all bed and bathroom linens after each stay, including duvet covers, sheets, towels, robes
- We wash all linens at 160°F (71°C)
- Cleaning Frequency- Twice daily, we disinfect all hard surfaces including high-touch areas like light switches, door knobs, hand rails, phones and bathroom fixtures. We use DD5000 hospital grade disinfectant.
- All furniture and carpets are cleaned and disinfected using EPA and CDC certified cleaners
- We disinfect the following items after each stay; Pens, Remote Controls, Guest Book-- including Menu sheets, KeyCards
- Hand Sanitizer at Front Desk
- Sanitizing Wipes in Fitness Room

## Social distancing

- Optional contactless check in and check out
- Only one household or room/suite in Fitness Room and/or Gift Shop at a time.
- Dining room chairs and tables have been arranged to allow for distancing in excess of six feet.
- Tables of no more than ten patrons may be served in any dining room.
- Gatherings of no more than 25 people are permitted in any meeting or event room.

## Extra measures.

- We take guest rooms off line/out of service for 24 hours after a guest departs before housekeeping enters to prepare for the next guest.
- Dining Menus are discarded and Dining tables thoroughly disinfected after each party
- Salt and pepper shakers and other condiment containers are sanitized after use.
- You'll observe all staff wearing masks at all times in your presence for your protection.
- Staff will wear gloves when handling your luggage.
- Expanded outdoor dining in the new heated sidewalk garden café.
- Face masks are available for purchase in the Gift Shop; crafted in house from repurposed linens!